

## Understanding & Proper Management of XX Order Type Parts

*This process is for DealerTrack DMS customers only, that are using the older Windows based scanners.*

An XX Order line is generated when we receive a part number from the DMS which is on the same order multiple times for multiple customers or is a part with a pack quantity where some of the pack is for a customer and the rest is for stock. When this situation occurs, you will see multiple lines in your reports for that part number as shown below:

3E0929	SO	68102561AE	PANEL: COWL SIDE TRIM		1	0 913S-G	7.35	\$7.35		
3E0929	XX	68102561AE	PANEL: COWL SIDE TRIM		1	0 913S-G AMT PARTS	7.35	\$7.35	MG	

When scanning this part in, the scanner will display multiple orders that need to be filled for that part number and will show the XX lines separately. This means that the part must be scanned multiple times, and the quantity for that particular line must be entered each time.



If only a single part is scanned in, the part that was scanned will not receive until the rest of the lines on that order are also handled. This is what you will see on your Not Posted report when only part of the XX order has been scanned:

3E0929	SO	68102560AE	PANEL: COWL SIDE TRIM		1	0 126-I	7.35	\$7.35		
3E0929	XX	68102560AE	PANEL: COWL SIDE TRIM	No Shipper	1	1 126-I AMT PARTS	7.35	\$7.35	MG	

In this situation, either the part needs to be scanned again (if both of the items have actually arrived and need to be received) OR you can right click on the part and choose to backorder remaining (if the part hasn't shown up yet and still needs to be on order), cancel remaining (if the one that showed up is the only one that will arrive and the other has been cancelled), or receive remaining (if both parts have arrived and need to be received and it was only scanned once in error).

3E0929	SO	68102560AE	PANEL: COWL SIDE TRIM		1	0 126-I	7.35	\$7.35		
3E0929	XX	68102560AE	PANEL: COWL SIDE TRIM	No Shipper	1	1 126-I	7.35	\$7.35	MG	
3E0929	SO	68102561AE	PANEL: COWL SIDE TRIM		1	0 9				
3E0929	XX	68102561AE	PANEL: COWL SIDE TRIM		1	0 9				
1E0929	SO	68159796AC	GSKT KIT: ENGINE		1	0 2				
2E0929	SO	68226566AE	BRACKET: FASCIA SUPPORT		1	0 2				
2E0929	XX	68226566AE	BRACKET: FASCIA SUPPORT	No Shipper	1	1 2				
3E0929	SO	68253237AB	SHIELD: TORQUE BOX		1	0 1				
3E0929	XX	68253237AB	SHIELD: TORQUE BOX		1	0 1				
2S0929	SO	68257092AF	WIRING: ENGINE		1	0 S				

- Backorder remaining
- Cancel remaining
- Crossship remaining
- Receive remaining
- Retry Errors
- Clear Scan Quantity
- Change Scan Quantity
- Update Shipper
- Copy